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Ribas Associates Framework for Effective School Counseling

The following framework for school counselors is structured with five standards. Standards I-IV are the standards that pertain to all school counselors. Standard V is used with school counselors who do classroom guidance and/or counseling lessons. The framework was developed with the assistance of school counselors and counselor supervisors. An earlier version of this framework has been used by school districts since 2010. This revised version has incorporated what was learned from the use of the earlier version.

The framework provides counselors with job-specific performances they can use to self-assess their practice and create professional development plans. It is also effective for counselors to use with colleagues during collaborative professional development activities and peer coaching. Finally, it provides counselor supervisors and evaluators an effective tool for assessing and developing counselor performance.

Ribas Associates School Counselor Rubric at a Glance

Standard I: Effective Planning and Preparation	Standard II: Effective Management	Standard III: Counseling Practices	Standard IV: Fulfillment of Professional Responsibilities	Standard V: Effective Teaching
A. The counselor demonstrates competency in the professional area B. Planning of counseling interventions	A. The counselor applies effective group management techniques in groups or meetings B. The counselor meets caseload responsibilities C. The Counselor consults and collaborates	A. The counselor communicates and interacts effectively B. The counselor promotes high standards and expectations for personal growth and development C. The Counselor functions effectively in a multilingual, multicultural, and economically diverse school	A. The counselor demonstrates professionalism	A. The counselor plans instruction effectively B. The counselor monitors students' understanding of the curriculum effectively and adjusts instruction, materials, or assessments when appropriate C. The counselor develops a cognitive context for learning D. The counselor uses appropriate instructional techniques, including differentiated instruction E. The counselor uses appropriate questioning techniques F. The counselor evaluates, tries innovative approaches to, and refines instructional strategies, including the effective use of technologies, to increase student learning and confidence to learn G. The counselor communicates and demonstrates high standards and high expectations to students. The counselor promotes confidence and perseverance in the students that stimulates increased personal student responsibility for achieving the goals of the curriculum H. The counselor strives to ensure equitable opportunities for student learning

RIBAS ASSOCIATES SCHOOL COUNSELOR PERFORMANCE STANDARDS

Standard I. Effective Planning and Preparation

	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
I.A.1 Current counseling knowledge and practice	Assists colleagues in developing and demonstrating knowledge of current counseling practices. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Articulates and/or demonstrates knowledge of current counseling practices.	Articulates an awareness of current counseling practices; however, demonstration of this knowledge is limited.	Does not articulate and/or demonstrate knowledge of current counseling practices.
I.A.2 Appropriate practices and techniques	Assists others in using appropriate counseling processes and techniques for individual and/or group sessions to meet developmental, preventive, crisis, and remedial needs of students. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Uses appropriate counseling processes and techniques for individual and/or group sessions to meet developmental, preventive, crisis, and remedial needs of students.	Attempts to use appropriate counseling processes and techniques for individual and/or group sessions to meet developmental, preventative, crisis, and remedial needs of students are not always successful.	Infrequently uses appropriate counseling processes and techniques for individual and/or group sessions to meet developmental, preventive, crisis, and remedial needs of students.

I.A.3 Acts as resource to others	Creates, cultivates, and maintains partnerships with community resources to best meet the needs of students, parents, and staff in the matters of guidance and counseling. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Acts as a resource person for students, parents, and staff in matters of guidance and counseling.	Acts as a resource for students, parents, and staff in limited matters of guidance and counseling.	Is unavailable as a resource.
I.A.4 Ethically and legally current	Assists others in remaining up to date on ethical and legal issues. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Remains up to date on ethical and legal issues.	Demonstrates an awareness of ethical and legal issues but does not consistently remain up to date on these issues.	Does not remain up to date on ethical and legal issues.
I.A.5 Shares with new colleagues	Consistently works to share expertise and new ideas with colleagues for the improvement of the counseling program. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Shares expertise and new ideas with colleagues.	Shares expertise and new ideas with colleagues only when asked.	Rarely shares expertise and new ideas with colleagues.

	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
I.B1 Identifies student needs	Assists others in identifying students' needs and plans appropriate counseling interventions. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Identifies students' needs and plans appropriate counseling interventions.	Able to identify students' needs but not always able to plan appropriate counseling interventions.	Inadequately identifies student's needs and does not plan appropriate counseling interventions.
I.B.2 Initiates school- wide counseling activities	Assists others in initiating, coordinating, and/or collaborating in school-wide counseling activities. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Initiates, coordinates, and/or collaborates in school-wide counseling activities.	Collaborates in school-wide counseling activities but does not initiate or coordinate them.	Does not initiate, coordinate, and/or collaborate in schoolwide counseling activities.
I.B.3 Acquires pertinent information from multiple sources	Assist others in acquiring pertinent information from a variety of sources: - Student records; - Consultation with appropriate school personnel; and - Consultation with students, parents, and other appropriate agencies or individuals outside of school. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Acquires pertinent information from a variety of sources: - Student records; - Consultation with appropriate school personnel; and - Consultation with students, parents, and other appropriate agencies or individuals outside of school.	Acquires limited information and/or does not utilize a variety of sources.	Does not acquire pertinent information from a variety of sources.
I.B.4 Efficiently manages time and priorities	Assists others in managing and prioritizing time and providing services efficiently and effectively. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Manages and prioritizes time and provides services efficiently and effectively.	Effectively manages time but inefficiently prioritizes and provides services.	Inefficiently and ineffectively manages and prioritizes time and provides services.

Standard II. Effective Management: The counselor utilizes effective techniques and activities to establish a productive learning environment.

	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
II.A.1 Uses time and space productively and efficiently	Consistently uses time and space productively and efficiently. Seeks feedback from participants. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Uses time and space productively and efficiently.	Uses time or space productively and efficiently but not both.	Does not regularly use time and space productively and efficiently.
II.A.2 Engagement and on-task behavior	Correspondence between level of participation and engagement/time on task is always appropriate. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Maintains a high level of participation and engagement with appropriate time on task.	Maintains a high level of participation and engagement; however, students are not consistently on task.	Often fails to maintain a high level of participation and engagement with appropriate time on task.
II.A.3 Mutual respect and safety	Consistently maintains appropriate standards of behavior, mutual respect, and safety for all participants. Works with colleagues to develop appropriate standards. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Maintains appropriate standards of behavior, mutual respect, and safety for all participants.	Establishes an environment in which students generally demonstrate respect for individual differences which reinforces appropriate standards of behavior, mutual respect, and safety for all participants.	Rarely maintains appropriate standards of behavior, mutual respect, and safety.

B. The Counselor meets ca	seload responsibilities.			
	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
II.B.1 Manages referrals in a timely manner	Consistently manages referrals in a timely manner. Works within the department to achieve equity in caseloads. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Manages referrals in a timely and responsive manner.	Requires reminders in order to manage referrals in a timely and responsive manner.	Fails to manage referrals in a timely and responsive manner.
II.B.2 Makes appropriate referrals	Consistently exercises sound professional judgment. Is timely in referring students and/or families to appropriate resources as needed. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Refers students and/or families to appropriate resources as needed.	Does not consistently refer students and/or families to the appropriate resources as needed.	Infrequently refers students and/or families to appropriate resources.
II.B.3 Crisis intervention	Employs effective strategies for crisis intervention. Works with the department and the community to develop these resources. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Employs strategies for crisis intervention.	Employs strategies for crisis intervention but sometimes uses an inadequate strategy or misses a step in the appropriate strategy.	Fails to respond to crises or uses inadequate strategies.
II.B.4 Reaches out to others related to student engagement	Actively reaches out to engage students. Is vigilant for opportunities/needs, frequently communicating with the faculty and administration about student engagement or lack thereof. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Actively reaches out to others to engage students.	Reaches out to engage students at required times only during the school year.	Misses opportunities to engage students.

C. THE COURSEION CO.	nsults and collaborates.	Meets Standard	Nooda Improvoment	Ungatisfactory
	Exemplary		Needs Improvement	Unsatisfactory
II.C.1	Advocates for all students. Enlists other staff	Advocates for all	Willing to serve as an	Does not advocate for all
Student advocacy	members as advocates. The counselor's	students.	advocate for all students	students.
	performance in this area is at such a level that		but not consistently able	
	she would be used as a model for other		to identify the need to do	
	counselors.		SO.	
II.C.2	Collaborates with appropriate personnel to	Collaborates with	Collaborates with	Does not collaborate with
Collaborates with	gather and interpret data. Develops advanced	appropriate personnel to	appropriate personnel to	appropriate personnel to gather
others related to	skill needed to apply data to improve services	gather and interpret	gather and interpret data	and interpret data.
interpreting data	and programs.	data.	only when required.	
	The counselor's performance in this area is at			
	such a level that she would be used as a model			
	for other counselors.			
II.C.3	Balances confidentiality with the need to share	Balances confidentiality	Attempts to balance	Does not share appropriate
Appropriate sharing of	appropriate information. Assists colleagues in	with the need to share	confidentiality with the	information.
information	understanding application of confidentiality in	appropriate information.	need to share appropriate	
	school setting.		information are not	
	The counselor's performance in this area is at		always successful.	
	such a level that she would be used as a model			
	for other counselors.			
II.C.4	Works to improve open lines of communication	Maintains open lines of	Maintains open lines of	Fails to maintain open lines of
Communicates with	with administrators and supervisors.	communication with	communication but only	communication with
supervisors	The counselor's performance in this area is at	administrators and	when initiated by the	administrators and supervisors.
	such a level that she would be used as a model	supervisors.	administrators and	
	for other counselors.		supervisors.	

Standard III. Counseling Practices

	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
III.A.1 Safe and supportive school climate	Enlists colleagues in fostering a safe and supportive school climate by demonstrating and promoting positive interpersonal relationships with students, staff, parents/guardians, and community partners. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Fosters a safe and supportive school climate by demonstrating and promoting positive interpersonal relationships with students, staff, parents/guardians, and community partners.	Fosters a safe and supportive school climate by demonstrating and promoting positive interpersonal relationships with some but not all of the following: students, staff, parents/guardians, and community partners.	Does not foster a safe and supportive school climate.
III.A.2 Listens and responds	Consistently listens well and responds appropriately. Always encourages participation in discussion and uses effective counseling strategies. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Listens well, responds appropriately, encourages participation in discussion, and uses effective counseling strategies.	Listens well and encourages participation but does not always respond appropriately and/or use effective counseling strategies.	Does not regularly listen well, respond appropriately, encourage participation in discussion, or use effective counseling strategies.
III.A.3 Communicates expectations	Consistently communicates positive expectations for all students. Never fails to reinforce positive behavior. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Communicates positive expectations for all students and reinforces positive behavior.	Communicates positive expectations for all students but does not consistently reinforce positive behavior.	Rarely communicates positive expectations for students or reinforces positive behavior.
III.A.4 Maintains confidentiality and professional behavior	Helps ensure that others maintain appropriate levels of confidentiality and professional behavior in interactions with students, parents, and colleagues. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Maintains appropriate levels of confidentiality and professional behavior in interactions with students, parents, and colleagues.	Sometimes demonstrates questionable judgment and/or inadvertently shares confidential information in interactions with students, parents, and colleagues.	Does not maintain appropriate level of confidentiality and professional behavior in interactions with students, parents, and colleagues.

III.A.5 Monitors student progress	Follows up individual and group counseling to monitor student progress. Ensures all service providers are kept current. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Follows up individual and group counseling to monitor student progress.	Makes limited attempts to follow up individual and group counseling to monitor student progress.	Does not monitor student progress.
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	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
III.B.1 Promotes student self- awareness	Encourages students to challenge themselves within a supportive academic program and activities designed to explore their strengths and weaknesses. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Promotes self- awareness by helping students explore strengths and weaknesses in the full range of academic programs and activities.	Assists students in the full range of academic programs and activities but does not consistently promote self-awareness by helping students explore strengths and weaknesses.	Rarely promotes self-awareness by helping students explore strengths and weaknesses in the full range of academic programs and activities.
III.B.2 Develops students' critical and reflective skills	Consistently fosters individual and/or group opportunities for students to develop critical and reflective skills and resourcefulness using the school and community setting. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Provides individual and/or group opportunities for students to develop critical and reflective skills and resourcefulness.	Attempts to provide individual and/or group opportunities for students to develop critical and reflective skills and resourcefulness are not always successful.	Rarely provides individual and/or group opportunities for students to develop critical and reflective skills and resourcefulness.
III.B.3 Assists with parent insight and understanding	Is proactive in finding opportunities to assist parents in developing insight and understanding of their child's progress. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Assists parents in developing insight and understanding of their child's progress.	Makes limited attempts to involve parents in developing insight and understanding of their child's progress.	Often misses opportunities to assist parents in developing insight and understanding of their child's progress.

III.B.4	Demonstrates the ability to apply child	Assists students in	Assists students in selecting	Fails to assist students in selecting
Student goal setting	development principles in assisting	selecting	goals for personal change	developmentally appropriate goals for
	students' selection of appropriate goals for	developmentally	and decision making;	personal change and decision making.
	personal change and decision making.	appropriate goals for	however, not all goals are	
	The counselor's performance in this area	personal change and	developmentally	
	is at such a level that she would be used as	decision making.	appropriate.	
	a model for other counselors.			

	Exemplary	Meets Standard	Needs	Unsatisfactory
			Improvement	
III.C.1 Equitable access for students	Provides and assists others in providing equitable access for students to participate in guidance and/or counseling programs. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Provides equitable access for students to participate in guidance and/or counseling programs.	Provides access for students to participate in guidance and/or counseling practices but does not consistently ensure it is equitable.	Does not provide equitable access for students to participate in guidance and/or counseling programs.
III.C.2 Sensitive to differences	Demonstrates and develops in others sensitivity to differences in ability, gender, race, ethnicity, learning style, and social and cultural backgrounds. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Demonstrates sensitivity to differences in ability, gender, race, ethnicity, learning style, and social and cultural backgrounds.	May use some appropriate practices and/or supports to accommodate differences, but fails to address an adequate range of differences.	Does not demonstrate sensitivity to differences in ability, gender, race, ethnicity, learning style, and social and cultural backgrounds.
III.C.3 Meets diverse needs	Develops, implements, and assists others with implementing strategies that are effective in meeting the needs of a diverse student body. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Develops and implements strategies that are effective in meeting the needs of a diverse student body.	Implements strategies that are effective in meeting the needs of a diverse student body when directed but does not develop these strategies.	Does not develop and implement strategies to meet the needs of a diverse student body.

Standard IV. Fulfillment of Professional Responsibilities

A. The counselor demonstrates professionalism.

	Exemplary	Meets Standard	Needs	Unsatisfactory
IV.A.1 Receptive to suggestions	Seeks out information and is receptive to suggestions for growth and improvement. Shares this information with other staff members in a way that benefits students. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Seeks out information and is receptive to suggestions for growth and improvement.	Improvement Receptive to suggestions for growth but does not consistently use these suggestions to improve practice.	Rarely seeks out information and is not receptive to suggestions for growth and improvement.
IV.A.2 Collaborates on school programs	Works collaboratively with other staff members to implement appropriate school-related programs. Takes a leadership role in implementing appropriate school-related programs. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Works collaboratively with other staff members to implement appropriate school-related programs.	Works collaboratively with other staff members to implement appropriate school-related programs only when directed.	Does not work collaboratively.
IV.A.3 Collaborates to solve school problems	Works constructively with others to identify school problems and suggests possible solutions. Actively works to implement the solutions. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Works constructively with others to identify school problems and suggest possible solutions.	Works constructively with others to identify school problems but rarely suggests possible solutions.	Fails to work constructively with others.
IV.A.4 Meets deadlines and routine responsibilities	Shares with others strategies for meeting deadlines and fulfilling routine responsibilities, including maintaining records, reports, and databases. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Meets deadlines and fulfills routine responsibilities, including maintaining records, reports, and databases.	Fulfills routine responsibilities, including maintaining records, reports, and databases but does not consistently meet deadlines without reminders.	Does not always meet deadlines or fulfill routine responsibilities, including maintaining records, reports, and databases.

IV.A.5 Follows laws, policies, and procedures	Follows and increases the awareness of others of the laws, policies, and procedures that govern school programs. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Follows the laws, policies, and procedures that govern school programs.	Demonstrates an understanding of the laws, policies, and procedures that govern school programs but does not consistently adhere to all of them.	Demonstrates a lack of understanding of the laws, policies, and procedures governing school programs.
IV.A.6 Professional development	Provides appropriate professional development activities such as workshops, mentoring, examination of professional literature, and peer observation. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Participates in appropriate professional development activities such as conferences, inservice training, and professional study.	Participates only in required professional development activities.	Misses opportunities to participate in appropriate professional development activities such as conferences, inservice training, and professional study.
IV.A.7 Ethical standards	Adheres to and promotes in others the ethical standards of the counseling profession. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Adheres to the ethical standards of the counseling profession.	Sometimes demonstrates questionable or inappropriate behavior that does not adhere to the ethical standards of the counseling profession.	Fails to adhere to ethical standards of the counseling profession.

Standard V. Effective Teaching

A. The counselor	plans instruction effectively.			
	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
V.I.1	Planning shows evidence that the counselor	Planning shows evidence that	Planning shows some evidence	Planning lacks evidence that the
Identifies student	identifies individual and group needs and	the counselor identifies	that the cournselor identifies	counselor identifies individual and
needs and plans	plans appropriate strategies using materials	individual and group needs and	some individual and group	group needs and plans appropriate
appropriate	(e.g., calculators) and resources, including	plans appropriate strategies	needs and plans appropriate	strategies using materials and
materials	technologies that are appropriately matched	using materials (e.g.,	strategies using materials (e.g.,	resources, including technologies
	to curricular goals and students' learning	calculators) and resources,	calculators) and resources,	that are appropriately matched to
	styles. Planning requires students to	including technologies that are	including technologies that are	curricular goals and to students'
	demonstrate initiative in their use of materials	appropriately matched to	appropriately matched to	learning styles.
	and technology. The counselor's performance	curricular goals and students'	curricular goals and to	
	in this area is at such a level that she would	learning styles.	students' learning styles some	
	be used as a model for other counselors.		of the time.	
V.I.2	Planning shows evidence that the counselor	Planning shows evidence that	Planning shows limited	Planning shows little or no
Creates cognitive	creates a cognitive context for new learning	the counselor creates a	evidence that the counselor	evidence that the counselor creates
context	by framing the curriculum around all of the	cognitive context for new	creates a cognitive context for	a cognitive context for the new
	following, which are important for students to	learning by framing the	new learning by framing the	learning by framing the curriculum
	know to be successful at a task:	curriculum around the	curriculum around the	around the following, which are
	Students' own prior knowledge;	following in most lessons that	following in some lessons that	important for students to know to
	Students' own lives	are important for students to	are important for students to	be successful at a task:
	Real-world context;	know to be successful at a task:	know to be successful at a task:	• Students' own prior knowledge;
	 Identified prerequisite skills and 	• Students' own prior	• Students' own prior	• Students' own experience;
	concepts; and	knowledge;	knowledge;	Real-world context;
	 Identified prerequisite vocabulary. 	• Students' own lives	• Student's own lives;	 Identified prerequisite skills and
	The counselor's performance in this area is at	Real-world context;	Real-world context;	concepts; and
	such a level that she would be used as a	 Identified prerequisite skills 	Identified prerequisite skills	Identified prerequisite
	model for other counselors.	and concepts; and	and concepts; and	vocabulary.
		Identified prerequisite	Identified prerequisite	
		vocabulary.	vocabulary.	
V.I.3	Planning shows evidence that the counselor	Planning shows evidence that	Planning shows limited	Planning lacks evidence that the
Designs	designs engaging curriculum experiences in	the counselor designs engaging	evidence that the counselor	counselor designs engaging
engaging	which students take increasing responsibility for	curriculum experiences.	designs engaging curriculum	curriculum experiences.
curriculum	their own learning. The counselor's performance in this area is at such a level that		experiences.	
experiences	she would be used as a model for other			
	counselors.			
	counsciois.			

V.A.4	Planning shows evidence that the counselor	Planning shows evidence that	Planning shows limited	Planning shows little or no
Integrates	integrates the teaching of reading, listening,	the counselor integrates the	evidence that the counselor	evidence that the counselor
teaching of	writing, speaking, and viewing skills within	teaching of reading, listening,	integrates the teaching of	integrates the teaching of reading,
reading,	the discipline. It allows for students' initiative	writing, speaking, and viewing	reading, listening, writing,	listening, writing, speaking, and
listening, writing,	in assessing their own use of these skills. The	within the discipline.	speaking, and viewing within	viewing within the discipline.
speaking, and	counselor's performance in this area is at		the discipline.	
viewing	such a level that she would be used as a		_	
	model for other counselor.			
V.A.5	Plans lessons that provide opportunities for	Plans lessons that provide	Plans lessons that provide	Rarely plans lessons that provide
Plans lessons	reasoning, logic, analysis, and synthesis when	opportunities for reasoning,	opportunities for reasoning,	opportunities for reasoning, logic,
that provide	planning units, lessons, and assessments.	logic, analysis, and synthesis	logic, analysis, and synthesis	analysis, and synthesis when
opportunities for	Plans allow students to demonstrate these	when planning units, lessons,	when planning units, lessons,	planning units, lessons, and
reasoning, logic,	skills with one another, as well as with the	and assessments.	and assessments approximately	assessments.
analysis, and	counselor. The counselor's performance in		half of the time.	
synthesis	this area is at such a level that she would be			
	used as a model for other counselors.			

V.A.6	Planning and preparation show evidence that	Planning and preparation show	Planning and preparation show	Planning and preparation show
Counselor	the counselor has exemplary provisions for	evidence that the counselor has	evidence that the counselor has	little or no evidence that the
provisioning	the lesson. All materials are prepared and	made necessary provisions for	made limited provisions for the	counselor made any provisions
	ready for use before the start of class.	the lesson. Materials are	lesson. Some materials are	before the start of class and no
	Additionally, the counselor has prepared	prepared and ready to be used	prepared and ready to be used	materials were ready when class
	supplementary support materials ahead of	before the start of class.	at the start of class.	began.
	time in case any students need extra			
	resources. The counselor 's performance in			
	this area is at such a level that she would be			
	used as a model for other counselors.			

D. The counselor	monitors students' understanding of the curric	Meets Standard	Needs Improvement	Unsatisfactory
V.B.1 Lesson plans include assessments	Lesson plans include the use of a wide variety of assessments that describe a student's learning process as well as his/her learning achievements. Examples can include student reflection through response journals, debriefings, and group discussions. There is evidence that the students know how to independently use these assessments. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Lesson plans include the use of a variety of assessments that describe a student's learning process, as well as his/her learning achievements. Examples can include student reflection through response journals, debriefings, and group discussions.	Lesson plans include the use of one or two different forms of assessments that describe a student's learning process, as well as his/her learning achievements.	Lesson plans include a limited use of assessments that describe a student's learning process as, well as his/her learning achievements.
V.B.2 Lesson plans include scoring guides	Lesson plans frequently include the use of scoring guides (e.g., rubrics and criteria sheets), exemplars, anchor papers, and other models to communicate the criteria for success to students at the outset of teaching. There is evidence that the scoring guides were developed with student input. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Lesson plans include the use of scoring guides (e.g., rubrics and criteria sheets), exemplars, anchor papers, and other models to communicate the criteria for success to students at outset of the teaching.	Lesson plans occasionally include the use of scoring guides (e.g., rubrics and criteria sheets), exemplars, anchor papers, and other models to communicate the criteria for success to students at the outset of teaching.	Lesson plans infrequently include the use of scoring guides (e.g., rubrics and criteria sheets), exemplars, anchor papers, and other models to communicate the criteria for success to students at the outset of teaching.
V.B.C Uses variety of formative assessments	Utilizes a variety of formative assessments, including dipsticking, to assess students' confusions, misconceptions, and levels of mastery for making instructional revisions and decisions. Students demonstrate support and/or assistance of the peers who are experiencing confusion, misconceptions, and a slower rate of mastery. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Utilizes a variety of formative assessments, including dipsticking, to assess students' confusion, misconceptions, and levels of mastery for making instructional revisions and decision making.	Occasionally utilizes one or two forms of formative assessments of students' confusion, misconceptions, and achievement for making instructional revisions and decision making.	Infrequently utilizes formative assessments of students' confusion, misconceptions, and achievement for instructional revisions and decision making.

V.B.4 Checks students' level of mastery	Checks for students' level of mastery of information and skills, on average, more often than every 15 minutes during the lesson. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Checks for students' level of mastery of information and skills, on average, at least every 15 minutes during the lesson.	Checks for students' understanding of content, concepts, and progress on skills approximately every 15 minutes during most lessons.	Checks for students' understanding of content, concepts, and progress on skills less often than every 15 minutes during the lesson.
V.B.5 Provides students with differentiated ways to demonstrate mastery	Provides students with differentiated ways to demonstrate mastery. The counselor promotes students' knowledge of their own learning styles and most effective means of assessment. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Provides students with differentiated ways to demonstrate mastery.	Occasionally provides students with differentiated ways to demonstrate mastery.	Rarely or never provides students with differentiated ways to demonstrate mastery.
V.B.6 Constructs summative assessments	Constructs summative assessments that accurately assess student mastery. Assessments include authentic performance assessments and differentiated ways for students to demonstrate mastery. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Constructs summative assessments that accurately assess student mastery.	Constructs summative assessments that accurately assess student mastery half of the time.	Constructs summative assessments that do not accurately assess student mastery.
V.B.7 Utilizes assessments that assess how and what students learn	Utilizes assessments that assess how students learn as well as what they learn. Students demonstrate knowledge of how they learn best. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Utilizes assessments that assess how students learn as well as what they learn.	Utilizes assessments that assess what students learn and occasionally includes assessments that also assess how students learn.	Assessments typically only assess what students learn.
V.B.8 Assessments are aligned with objectives	All of the assessments are aligned with the objectives of the lesson and unit. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Most of the assessments are aligned with the objectives of the lesson and unit.	Approximately half of the assessments are aligned with the objectives of the lesson and unit.	A few of the assessments are aligned with the objectives of the lesson and unit.
V.B.9 Communicates student progress to parents, students, and staff	Communicates student progress to parents, students, and staff members in a timely fashion. Communication includes information on how students learn. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Communicates student progress to parents, students, and staff members in a timely fashion.	Occasionally communicates student progress to parents, students, and staff members in a timely fashion.	Infrequently communicates student progress to parents, students, and staff members in a timely fashion.

	Exemplary	Meets Standard	Needs Improvement	Does Not Meet Standard
V.B.10	Revises instruction to improve student	Revises instruction to improve	Occasionally revises instruction	Rarely revises instruction to
Revises instruction	performance in ways indicated by the	student performance in ways	to improve student performance	improve student performance in
based on	standardized assessment data. Demonstrates	indicated by the standardized	in ways indicated by the	ways indicated by the
assessment data	initiative in working with peers to change	assessment data when provided	standardized assessment data	disaggregated standardized
	instruction based on the data. The counselor's	the disaggregated data.	when provided the	assessment data.
	performance in this area is at such a level that		disaggregated data.	
	she would be used as a model for other			
	counselors.			

C. The counselor	C. The counselor develops a cognitive context for learning.				
	Exemplary	Meets Standard	Needs Improvement	Unsatsifactory	
V.C.1	Makes connections between concepts taught and	Makes connections between	Occasionally makes	Seldom makes connections	
Makes	students' prior knowledge and experiences, the	concepts taught and	connections between concepts	between concepts taught and	
connections	real world, and the students' own lives to	students' prior knowledge	taught and students' prior	students' prior knowledge and	
between concepts	promote lifelong learning. Students demonstrate	and experiences, the real	knowledge and experiences, the	experiences, the real world, and	
taught and prior	an ability to make their own connections in	world, and the students' own	real world, and the students'	the students' own lives to promote	
knowledge and	addition to those made by the counselor. The	lives to promote lifelong	own lives to promote lifelong	lifelong learning.	
the real world	counselor's performance in this area is at such a	learning.	learning.		
	level that she would be used as a model for				
	other counselors.				
V.C.2	Uses activators at the outset of the lesson and	Consistently uses an	Occasionally uses an activator	Does not use an activator and	
Uses activators	summarizers at the conclusion of the lesson. The	activator at the outset of the	at the outset of the lesson and	summarizer.	
	activator captures students' interest in the	lesson and summarizer at the	summarizer at the conclusion		
	lesson. The summarizer both summarizes and	conclusion of the lesson.	of the lesson.		
	assesses students' learning. The counselor's				
	performance in this area is at such a level that				
	she would be used as a model for other				
	counselors.				
V.C.3	Students demonstrate initiative in reading the	Posts agenda and refers	Posts agenda or refers to	Does not post or refer students to	
Effectively	posted agenda at the outset of the lesson. The	students to agenda at the	agenda at the outset of the	agenda at the outset of the lesson.	
utilizes the	counselor's performance in this area is at such a	outset of the lesson.	lesson but does not do both.		
agenda	level that she would be used as a model for				
	other counselors.				

V.C.4 Effectively posts and utilizes the mastery objective V.C.5 Connects lesson to mastery objective	Students demonstrate initiative in reading the posted mastery objectives at the outset of the lesson. Mastery objectives are in observable language that is understood by students. The counselor's performance in this area is at such a level that she would be used as a model for other counselors. Ties what students are learning to the mastery objective during the lesson. Students demonstrate the ability to make their own connections between what they are learning and the mastery objectives. The counselor's performance in this area is at such a level that she would be used as a model for other	Posts mastery objectives and/or refers students to these objectives at the outset of the lesson. Mastery objectives are in observable language that is understood by students. Ties what students are learning to the mastery objectives during the lesson.	Posts mastery objectives and/or refers students to these objectives at the outset of the lesson. Mastery objectives are not observable or in language that is understood by students. Occasionally ties what students are learning to the mastery objectives during the lesson.	Does not post or refer students to mastery objectives at the outset of the lesson. Rarely ties what students are learning to the mastery objectives during the lesson.
V.C.6 Clearly communicates using visual and auditory instructions	counselors. Communicates directions clearly, using both visual and auditory instructions and models where appropriate. Students demonstrate a willingness to show when they are not clear on how to carry out the directions. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Communicates directions clearly, using both visual and auditory instructions and models when appropriate.	Occasionally communicates directions clearly, using both visual and auditory instructions and models when appropriate.	Directions are not communicated clearly both visually and in an auditory manner.

D. The counselor uses appropriate instructional techniques, including differentiated instruction.				
	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
V.D.1 Remediates, reteaches and extends to meet student needs	Remediates, reteaches, or extends teaching to meet individual and/or group need based on formative and summative assessments. Students take initiative in seeking out remediation when they need it. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Remediates, reteaches, or extends teaching to meet individual and/or group need based on formative and summative assessments.	Occasionally remediates, reteaches, or extends teaching to meet individual and/or group need based on formative and summative assessments.	Rarely remediates, reteaches, or extends teaching to meet individual and/or group need based on formative and summative assessments.

V.D.2	Uses a variety of appropriate materials to	Uses a variety of appropriate	Uses limited appropriate	Uses few appropriate materials to
Uses appropriate	reinforce and extend skills, accommodate	materials to reinforce and	materials to reinforce and	reinforce and extend skills,
materials	learning styles, and match instructional	extend skills, accommodate	extend skills, accommodate	accommodate learning styles, and
	objectives. Students take the initiative in	learning styles, and match	learning styles, and match	match instructional objectives.
	seeking out materials they need to reinforce	instructional objectives.	instructional objectives.	
	and extend skills or to better meet their			
	learning styles. The counselor's performance			
	in this area is at such a level that she would			
	be used as a model for other counselors.			
V.D.3	Uses a variety of appropriate instructional	Uses a variety of appropriate	Uses some appropriate	Uses few appropriate instructional
Uses appropriate	strategies (e.g., group and partner work) to	instructional strategies (e.g.,	instructional strategies to	strategies to reinforce and extend
instructional	reinforce and extend skills, accommodate	group and partner work) to	reinforce and extend skills,	skills, accommodate learning
strategies	learning styles, and match instructional	reinforce and extend skills,	accommodate learning styles,	styles, and match instructional
	objectives. Students are able to describe the	accommodate learning styles,	and match instructional	objectives.
	instructional strategies that best meet their	and match instructional	objectives.	
	learning styles. The counselor's performance	objectives.		
	in this area is at such a level that she would			
	be used as a model for other counselors.			

E. The counselor	E. The counselor uses appropriate questioning techniques.					
	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory		
V.E.1 Uses effective questioning	Uses a variety of questions, including those that develop higher-order thinking skills and students' ideas. Students are able to explain the difference between recall, comprehension, and higher-order thinking questions. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Uses a variety of questions, including those that develop higher-order thinking skills and students' ideas.	Uses limited questions, occasionally including those that develop higher-order thinking skills and students' ideas.	Uses few and ineffective questioning techniques to encourage and guide critical and independent thinking and the development of students' ideas.		
V.E.2 Encourages divergent thinking	Frequently encourages divergent thinking through guided inquiry. Students demonstrate initiative in their guided inquiry. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Encourages divergent thinking through guided inquiry.	Occasionally encourages divergent thinking through guided inquiry.	Does not encourage divergent thinking through guided inquiry.		

V.E.3	Uses sufficient levels of wait times I and II.	Uses sufficient levels of wait	Occasionally uses sufficient	Rarely uses sufficient levels of
Uses effective	The counselor's performance in this area is at	time I.	levels of wait time I.	wait time.
wait time	such a level that she would be used as a			
	model for other counselors.			
V.E.4	Consistently responds to students' questions	Responds to students' questions	Occasionally responds to	Rarely responds to students'
Encourages	and answers in ways that encourage student	and answers in ways that	students' questions and answers	questions and answers in ways that
participation	participation and risk taking. Responses also	encourage student participation	in ways that encourage student	encourage student participation
through question	encourage student-to-student dialogue. The	and risk taking.	participation and risk taking.	and risk taking.
responses	counselor's performance in this area is at			
	such a level that she would be used as a			
	model for other counselors.			

F. The counselor evaluates, tries innovative approaches to, and refines instructional strategies, including the effective use of technologies, to increase student						
learning and conf	learning and confidence to learn.					
	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory		
V.F.1 Uses innovative approaches to improve instructional practices	Regularly tries innovative approaches to improve instructional practices that result in increased student learning. Shares these approaches with colleagues. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Regularly tries innovative approaches to improve instructional practices that result in increased student learning.	Occasionally tries innovative approaches to improve instructional practices that result in increased student learning.	Seldom tries innovative approaches to improve instructional practices that result in increased student learning.		
V.F.2 Uses technology to increase student learning	Uses technologies to increase student learning and confidence about learning. Shares these approaches with colleagues. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Uses technologies to increase student learning and confidence about learning.	Occasionally uses technologies to increase student learning and confidence about learning.	Rarely uses technologies to increase student learning and confidence about learning.		
V.F.3 Assesses instructional strategies	Assesses instructional strategies in authentic ways by comparing intended and actual student learning outcomes. Obtains student feedback on the effectiveness of these strategies. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Assesses instructional strategies in authentic ways by comparing intended and actual student learning outcomes.	Occasionally uses effective methods to assess instructional strategies in authentic ways by comparing intended and actual student learning outcomes.	Ineffectively assesses instructional strategies in authentic ways by comparing intended and actual learning student outcomes.		

	G. The counselor communicates and demonstrates high standards and high expectations to students. The counselor promotes confidence and perseverance in the students that stimulates increased personal student responsibility for achieving the goals of the curriculum.					
	Exemplary	Meets Standard	Needs Improvement	Unsatisfactory		
V.G.1 Provides regular feedback	Provides feedback, in written and verbal form to students on their progress with lesson goals and objectives, and does so individually when appropriate. Provides feedback in a way that teaches self-assessment of their performance against known target performances. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	written and verbal form, to students on their progress with lesson goals and objectives, and does so individually when appropriate.	written and verbal form, to students on their progress with	Does not regularly provide feedback, in written and verbal form, to students on their progress with lesson goals and objectives.		
V.G.2 Communicates standards, expectations, and guidelines for student work	Effectively communicates standards, expectations, and guidelines regarding quality and quantity of students' work, work procedures, and interpersonal behavior to students and parents through a variety of feedback tools. Students demonstrate their mastery of these expectations and guidelines. The counselor's performance in this area is at such a level that she would be used as a mode for other counselors.	guidelines regarding quality an quantity of students' work, wor procedures, and interpersonal behavior to students and parent through a variety of feedback tools.	k quantity of students' work, work procedures, and interpersonal	Ineffectively communicates standards, expectations, and guidelines regarding quality and quantity of students' work, work procedures, and interpersonal behavior to students and parents.		
V.G.3 Encourages students' open thinking and risk taking in response to student answers	keep students open, thinking, and willing to take risks and persevere with challenging tasks. Uses effective effort and learnable	and work so as to keep students	Occasionally responds to students' answers and work to encourage risk taking and perseverance.	Infrequently responds to students' work to encourage risk taking and perseverance.		

V.G.4 Teaches and demonstrates belief that effort is key to achievement	Actively teaches, and students demonstrate, the belief that effort and skill acquisition are keys to high achievement. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Students demonstrate the belief that effort and skill acquisition are keys to high achievement.	Students can articulate but do not demonstrate the belief that effort and skill acquisition are keys to high achievement.	Students cannot articulate the belief that effort and skill acquisition are keys to high achievement.
V.G.5 Models enthusiasm, skills, attitudes, and values central to subject matter	Models the skills, attitudes, values, and processes central to, as well as demonstrates an enthusiasm for, the subject being taught. Students demonstrate an enthusiasm for the skills, attitudes, values, and processes central to the subject being taught. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Models the skills, attitudes, values, and processes central to, as well as demonstrates an enthusiasm for, the subject being taught.	Occasionally models the skills, attitudes, values, and processes central to the subject being taught and/or occasionally demonstrates an enthusiasm for the subject being taught.	Ineffectively models the skills, attitudes, values, and processes central to the subject being taught and/or fails to demonstrate an enthusiasm for the subject being taught.
V.G.6 Uses feedback and goal setting to increase motivation and student ownership	Uses feedback and student goal setting to increase student motivation and ownership of learning. Students demonstrate initiative in setting goals for their own learning. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Uses feedback and student goal setting in order to increase student motivation and ownership of learning.	Occasionally uses feedback and/or student goal setting to increase student motivation and ownership of learning.	Does not use prompt feedback and student goal setting to increase student motivation and ownership of learning.
V.G.7 Cultivates and encourages students' eagerness	Nurtures students' eagerness to do challenging work and provides incentive, interest, and support for students to take the initiative to complete such tasks successfully. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Nurtures students' eagerness to do challenging work or provides incentive, interest, and support for students to take the initiative to complete such tasks successfully.	Occasionally nurtures students' eagerness to do challenging work or provides incentive, interest, and support for students to take the initiative to complete such tasks successfully.	Does not nurture students' eagerness to do challenging work or provide incentive, interest, and support for students to take responsibility to complete such tasks successfully.
V.G.8 Identifies and collaborates with students needing extra support	Regularly identifies students needing extra help and secures student cooperation and participation in extra help sessions. Students take the initiative in seeking out extra help. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Regularly identifies students needing extra help and secures student cooperation and participation in extra help sessions.	Occasionally identifies students needing extra help and secures student cooperation and participation in extra help sessions.	Does not identify students needing extra help or secure student cooperation and participation in extra help sessions.

V.G.9 Meets needs of	Identifies students who are not meeting expectations and develops a plan that	Identifies students who are not meeting expectations and	Occasionally identifies students who are not meeting expectations	Does not identify students who are not meeting expectations or develop
students not meeting expectations	designates the counselor's and students' responsibilities regarding learning. Uses student input in the development of these plans. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	develops a plan that designates the counselor's and students' responsibilities regarding learning.	and develops a plan that designates the counselor's and students' responsibilities regarding learning.	a plan that designates the counselor's and students' responsibilities regarding learning.
V.G.10 Uses effective student praise	Praises students frequently and demonstrates the characteristics of effective praise. Looks for and finds opportunities to praise those students who are struggling with their academics or behavior. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Praises students frequently and uses some of the characteristics of effective praise.	Praises students occasionally and/or sometimes uses some of the characteristics of effective praise.	Praises students infrequently or only by using general praise.
V.G.11 Demonstrates attitudes of fairness, courtesy, and respect	Demonstrates attitudes of fairness, courtesy, and respect that encourage students' active participation and commitment to learning. Develops in students skills to demonstrate fairness, courtesy, and respect to their peers. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Demonstrates attitudes of fairness, courtesy, and respect that encourage students' active participation and commitment to learning.	Occasionally demonstrates attitudes of fairness, courtesy, and respect that encourage students' active participation and commitment to learning.	Infrequently demonstrates attitudes of fairness, courtesy, and respect that encourage students' active participation and commitment to learning.
V.G.12 Handles students with social and emotional difficulties effectively	Recognizes and responds appropriately when an individual student is having social and/or emotional difficulties that interfere with learning and/or participating in class. Other students in the class respond appropriately when an individual student is having social and/or emotional difficulties that interfere with learning and/or participating in class. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Recognizes and responds appropriately when an individual student is having social and/or emotional difficulties that interfere with learning and/or participating in class.	Recognizes but fails to respond appropriately when an individual student is having social and/or emotional difficulties that interfere with learning and/or participating in class.	Neither effectively recognizes nor responds appropriately when an individual student is having social and/or emotional difficulties that interfere with learning and/or participating in class.

	rives to ensure equitable opportunities for student Exemplary	Meets Standard	Needs Improvement	Unsatisfactory
V.H.1 Provides inclusion opportunities to all students	Provides opportunities to include all students in the full range of academic programs, activities, and extracurricular activities. Students actively include their classmates in programs and activities. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Provides opportunities to include all students in the full range of academic programs, activities, and extracurricular activities.	Provides occasional opportunities to include all students in the full range of academic programs, activities, and extracurricular activities.	Seldom provides opportunities to include all students in the full range of academic programs, activities, and extracurricular activities.
V.H.2 Addresses needs of special education students	Addresses the needs of special education students. Special education students demonstrate effective and appropriate advocacy for their needs. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Consistently addresses the needs of special education students.	Occasionally addresses the needs of special education students.	Rarely addresses the needs of special education students.
V.H.3 Addresses needs of English language learners	Addresses the needs of English language learners. English language learners demonstrate effective and appropriate advocacy for their needs.	Consistently addresses the needs of English language learners.	Occasionally addresses the needs of English language learners.	Rarely addresses the needs of English language learners.
V.H.4 Addresses needs of students with 504 plans	Addresses the needs of students on 504 plans. These students demonstrate effective and appropriate advocacy for their needs. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Consistently addresses the needs of students on 504 plans.	Occasionally addresses the needs of students on 504 plans.	Rarely addresses the needs of students on 504 plans.
V.H.5 Addresses needs of diverse populations	Addresses the needs of diverse student populations by applying and adapting constitutional and statutory laws, state regulations, and Board of Education policies and guidelines. Is aware of relevant laws and regulations as they relate to students in the class. The counselor's performance in this area is at such a level that she would be used as a model for other counselors.	Consistently addresses the needs of diverse student populations by applying statutory laws, state regulations, and Board of Education policies and guidelines.	Occasionally addresses the needs of diverse student populations by applying statutory laws, state regulations, and Board of Education policies and guidelines.	Does not address the needs of diverse student populations (e.g., students with IEPs and 504 accommodations) and does not apply and adapt constitutional and statutory laws, state regulations, o Board of Education policies and guidelines.

V.H.6	Demonstrates sensitivity to differences in social,	Consistently demonstrates	Occasionally demonstrates	Does not demonstrate sensitivity
Sensitive to	religious, and cultural backgrounds. Students	sensitivity to differences	sensitivity to differences in	to differences in social or cultural
differences in	demonstrate sensitivity to differences in social,	in social and cultural	social and cultural	backgrounds.
social, religious,	religious, and cultural backgrounds. The	backgrounds.	backgrounds.	
and cultural	counselor's performance in this area is at such a			
backgrounds	level that she would be used as a model for other			
	counselors.			
V.H.7	Functions effectively in a multilingual,	Consistently functions	Usually functions effectively in	Does not function effectively in a
Effective in	multicultural, and economically diverse	effectively in a	a multilingual, multicultural,	multilingual, multicultural, and
multilingual,	classroom. Students function effectively in a	multilingual,	and economically diverse	economically diverse classroom.
multicultural, and	multilingual, multicultural, and economically	multicultural, and	classroom.	
economically	diverse classroom. The counselor's performance	economically diverse		
diverse classroom	in this area is at such a level that she would be	classroom.		
	used as a model for other counselors.			